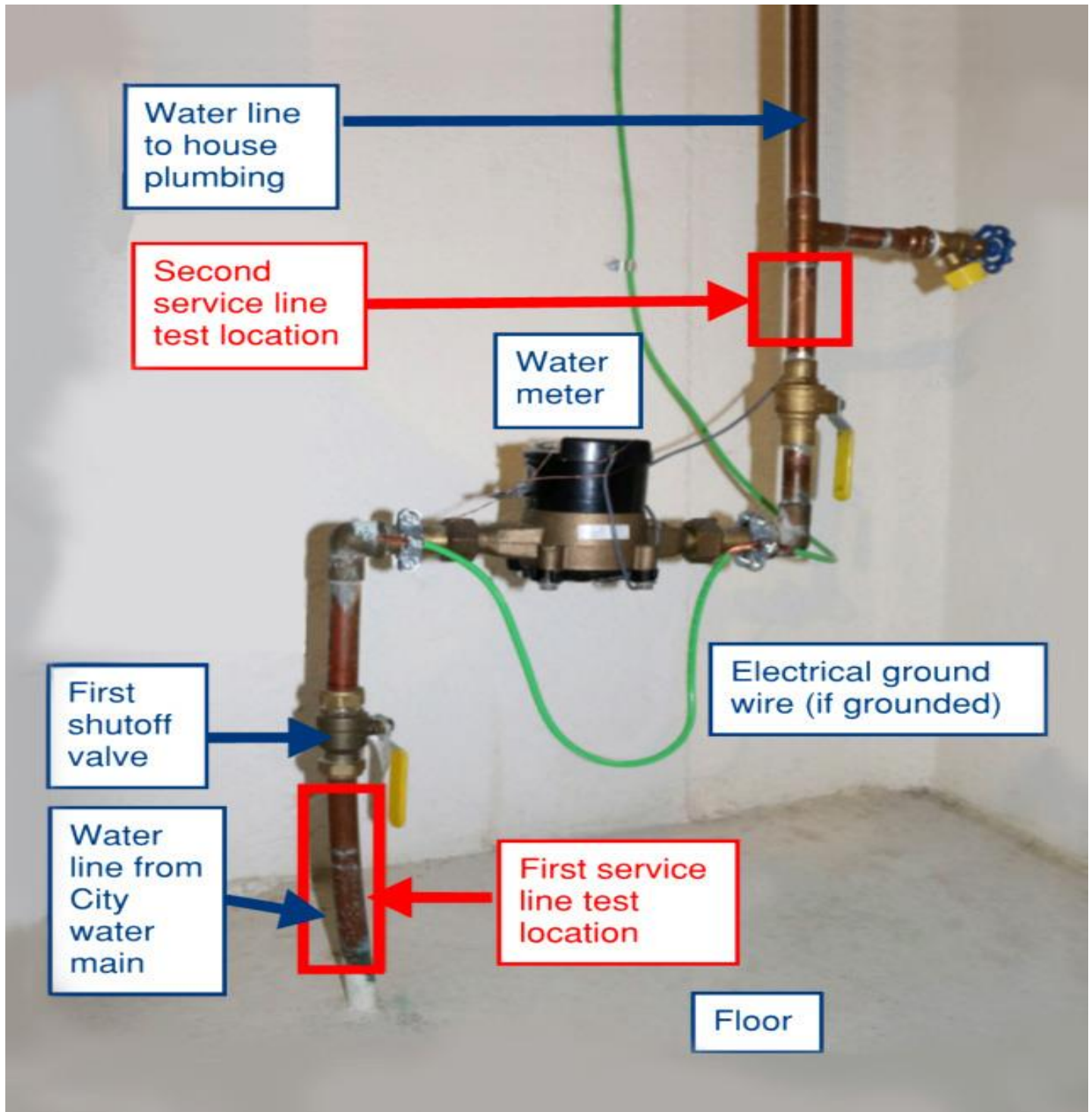


Survey Instructions for Identifying Water Service Line

For customers who want to take the survey & identify their own service lines please follow these steps:

1. Identify where your water service pipe is located usually in a utility room located in the basement. (See diagram below)
2. The area that needs to be tested is shown in the picture as the first service line test location.



3. Determine the pipe material using the picture below.



Plastic

Scratch Test
Will not scratch or remains the same color

Magnet Test
A magnet will not stick to a plastic pipe

Tapping Test
A light knocking or thud



Lead

Scratch Test
If the area is shiny and silver, the line is likely lead

Magnet Test
A magnet will not stick to a lead pipe

Tapping Test
Tapping a lead pipe will produce a dull noise



Copper

Scratch Test
If the area is copper (like a penny), the line is likely copper

Magnet Test
A magnet will not stick to a copper pipe

Tapping Test
Tapping a copper pipe will produce a metallic ringing



Galvanized Steel

Scratch Test
If the area is a dull gray, the line is likely galvanized

Magnet Test
A magnet will stick to a galvanized pipe

Tapping Test
Tapping a galvanized pipe will produce a metallic ringing

4. Submit information about your water service line using the Service Line Material Form. Also submit a picture that shows entire service to include where service enters home or business. Survey Form may be found at <https://rb.gy/99gztu>.