

SPRING VALLEY **PUBLIC UTILITIES**

Rates & Policies

Spring Valley Public Utilities

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Effective January 2024

Spring Valley Public Utilities was established for the purpose of providing electrical and water services to the residents of Spring Valley, MN and is governed by a 3-member Utility Board appointed by the mayor. The following information is provided to help you, the utility customer, better understand the utility rates and policies.

APPLICATION FOR SERVICE:

All Customers for new, additional or temporary services must complete an application for service. Applications must be made in person by the customer or their designated representative to the utility business office. The customer will be required to provide information relating to the service request such as: type of service, location, date of service request and the name, address and telephone number of the customer.

No utility account will be established for any individual or business for which there exists a prior unpaid account balance for the prior service. The prior balance must be paid up in full in order for service to be established.

DEPOSIT FEE:

Each new customer if renting a property whether commercial or residential is required to make a deposit of \$200 when applying for utility services. Customers who own their property whether commercial or residential may not need to make a deposit, as long as the utility service is left in the property owner's name. The property owner will be held liable for any unpaid amount and a lien may be placed against the property if the account is not paid up in full. The Spring Valley Public Utilities however reserves the right to require a deposit of any customer if the public utility believe current conditions warrant it. A new or additional deposit may be required in cases where the deposit

has been refunded, excused, or is inadequate (such as a commercial customer). If a customer is disconnected for non-payment an additional deposit may be required before service will be restored. The deposit may equal up to a maximum of 2x the highest months bill over the past 12 months. Refusal or failure by a customer to satisfy the deposit requirements shall result in the delay of service until such time as the deposit has been made. This deposit bears interest at a rate established by the MN Statutes Section 325E.02. The deposit will be returned after a consecutive 24-month penalty free period or upon termination of the account. If an account holder's service is terminated voluntarily or otherwise, prior to the return of the deposit, the deposit and any accrued interest will be applied to any unpaid utility account balance or any other debt owed to the Spring Valley Utilities. Any remaining sums will be refunded to the account holder within 45 days. Such action shall not relieve the account holder from liability for any remaining debt owed to the Spring Valley Public Utilities. All deposits are non-transferable from one applicant to another and are only payable to the original applicant.

DISCONNECTION – RECONNECTION:

Utility bills consist of electric, water, sewer & storm water charges. Spring Valley Public Utility provides water and electric services while the City of Spring Valley provides sewer and storm water services which the public utility bills usage for. Meters are read around the 25th of the month by the public utility and bills are mailed out around the 1st of every month. All bills are due by the 15th of the month or the first business day after the 15th if the 15th falls on a weekend or holiday. A 10% late fee will be issued to outstanding bills left unpaid the first business day after the 15th. Utility services will be subject to disconnection on the 20th of every month.

When an account becomes past due, Spring Valley Public Utilities will deliver disconnection notices to the billing address shown in the utilities billing records, of the utilities intent to discontinue service if payment is not made. Such notice shall inform the account holder that the bill must be paid by the date on the notice or the electric and /or water service will be shutoff.

If payment is not received or payment arrangements made by that time, utility service will be shut off without further notice. Service will be restored only after the full amount due and any reconnection fee has been paid. Disconnection of service shall not release the account holder from their obligation for payment of bills or charges.

Failure to comply with agreed to payment arrangements will make the account immediately subject to disconnection that the payment arrangement avoided.

Whenever a disconnection for non-payment is made, the following sums shall be charged for the reconnection of service: \$50 for reconnection made during hours 8am – 4:30pm and \$100 for reconnection after 4:30pm – 8pm. No reconnection will be done after 8pm.

CUSTOMER CHARGE:

There is a monthly customer charge billed to each customer receiving electric, water and or sewer service. The amount of this monthly charge varies as to the type of service, which the customer receives. The monthly charge for each type of service is listed in the appropriate rate schedule.

RATE SCHEDULES CLASSIFICATIONS:

Electric, water and sewer services are supplied to customers under various rate schedule classifications as determined by the type of service, the amount of usage supplied and the purpose for which the utility service is to be used.

DEMAND CHARGES

Electric demand charges are determined and applied to billing when a customer demand exceeds 20 kw. Demand usage is determined by the maximum 15-minute demand for each month's meter reading. A minimum billing demand charge shall be 75% of the maximum metered demand measured during the prior summer season June through September for all commercial demand rates.

PAYMENT OPTIONS:

Payment options for paying utility bills is currently cash, check, or money order. We also offer an Automatic Payment method or ACH.

Customers requesting this method must fill out an application for the account they wish to have the funds withdrawn from. Funds will be withdrawn on the 15th of every month, or the first business day after the 15th.

The account holder will be mailed a monthly statement indicating the amount that will be withdrawn. For cancellation of automatic payment, written notice must be received 10 business days before the transaction date of the 15th by notifying the Spring Valley Public Utilities office 507-346-7622.

RETURNED PAYMENTS:

If a customer makes a payment that is subsequently returned for non-sufficient funds or account closed, that customers account will be considered delinquent. The customer's account will be assessed a \$30 bank service fee and the 10% delinquent account penalty on the amount owed if past due. The account will also be subject to immediate disconnection.

SPRING VALLEY PUBLIC UTILITY

RATE SCHEDULE

All rates subject to change at any time.

RESIDENTIAL RATE

Applicable to any residential customer in a single-family residence or metered apartments with 120/240 single phase 400-amp max service and no more than 5 hp motors used.

Customer Charge	\$23.92
Energy Charge (kwh)	\$0.1531

ALL ELECTRIC HEAT

Applicable to any residential customer where the main source of heat is electric and where 120/240 single phase 400-amp max service is used through one meter.

Customer Charge	\$23.92
Energy Charge (kwh)	\$0.1531

GENERAL SERVICE

Applicable to any commercial customer having demand of 20 kw or less for combined lighting and power services supplied through one meter. May be single phase or 3 phase 400-amp max service. Also applies to residential customers with a second meter.

Customer Charge	\$31.72
Energy Charge (kwh)	\$0.1567

SMALL COMMERCIAL (DEMAND)**

Applicable to any customer with a demand in excess of 20 kw and less than 100 kw of demand. If primary metered a 1% discount is given to allow for losses. 400-amp max service.

Rate	Secondary Metered	Primary Metered 1% Discount
Customer Charge	\$42.33	\$42.33
Energy Charge (kwh)	\$0.0689	\$0.0682
Demand KW	\$20.36	\$20.16

LARGE COMMERCIAL (DEMAND)**

Applicable to any customer with a demand in excess of 100 kw of demand or higher. If primary metered a 1% discount is given to allow for losses.

Rate	Secondary Metered	Primary Metered 1% Discount
Customer Charge	\$42.33	\$42.33
Energy Charge (kwh)	\$0.0697	\$0.0686
Demand KW	\$17.33	\$17.15

** Demand charges will begin being billed when a customer reaches a demand of 20kw or more. Demand is determined by the maximum 15-minute demand for each month's meter reading. A minimum billing demand charge shall be 75% of the maximum metered demand measured during prior summer season June through September for all above referenced commercial rates.

AVERAGE UTILITY RATE FOR OF UNDER 40Kw

Average utility rate is payable for the appropriate class service to any QF for energy generated through solar installations that exceeds that provided by Spring Valley Public Utility during each billing month.

All Residential	\$0.1472
General Service	\$0.1507
All Commercial	\$0.0667

WATER RATE SCHEDULE

Residential		
Residential Base Rate		
First Tier 0-3,000	Second Tier 3-6,000	Third Tier Over 6,000
\$5.61 / 1000	\$6.92 / 1000	\$8.78 / 1000

Small Commercial		
Small Commercial Base Rate		
First Tier 0-3,000	Second Tier 3-6,000	Third Tier Over 6,000
\$5.61 / 1000	\$6.92 / 1000	\$8.78 / 1000

Medium Commercial		
Medium Commercial Base Rate		
First Tier 0-20,000	Second Tier 20-60,000	Third Tier Over 60,000
\$5.61 / 1000	\$6.92 / 1000	\$8.78 / 1000

Large Commercial		
Large Commercial Base Rate		
First Tier 0-125,000	Second Tier 125-200,000	Third Tier Over 200,000
\$5.61 / 1000	\$6.92 / 1000	\$8.78 / 1000

BULK WATER USAGE

Bulk water sales pertain to any customer using a hydrant to fill a bulk truck or tank. All bulk water customers must fill out an application for billing purposes.

Customer Charge	\$31.72	Usage: \$8.78 / 1000 gal
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SEWER & CAPITAL IMPROVEMENT

Sewer and Capital Improvement are based off 1,000 gal. water usage. Sewer service is provided by the city and usage is billed by the public utility.

Capital Improvement	
Capital Improvement	\$.73/1,000 Min \$.63 under 1,000
Sewer Rates	
Sewer Base Rate	\$21.78
Sewer usage charge	\$5.48/1,000

UTILITY DEPOSIT FEES

A Utility Deposit will be required for all renter's whether commercial or residential customers. The deposit will be refunded with interest after 2 years with no late penalties or disconnections. Property owners are not required to provide a deposit if they maintain good customer history. However, Spring Valley Public Utility reserves the right to require a deposit of any customer whether commercial or residential customers and whether renting or owning. If a customer is disconnected for non-payment an additional deposit may be required before service will be restored. The deposit may be up to a max of 2x the highest months bill over the past 12 months.

Utility Deposit	\$200
Additional Deposit (if required)	May be up to 2 x highest months bill. (max)
Reconnect Fee Normal Hours	\$50
Reconnect Fee After Hours	\$100

SECURITY LIGHTS

Security lighting is available for customers requesting it, where available utilities currently exist.

50-75 Watt Led	\$13.83 per Light per Month
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PUBLIC EV CHARGING STATIONS

Public EV charging stations are available at the following locations. Located 400 N Broadway & 501 N Park Drive, Spring Valley, MN 55975. Current rates are as follows:

DC Fast Charger	\$5 Hookup \$30/MIN
Level 2 Charger	\$2 per Hour

OTHER RATES

A water meter charge will be assessed for a second water meter that is used for outside watering and will also be assessed for a meter that breaks due to freezing or neglect.

Water Meter Charge	\$150
Non-Sufficient Funds Check	\$30
Past Due Penalty on balance after the 15th	10%